



**For Immediate Assistance Call Emergency Bed Hotline
at 1.800.7.SHELTER (1.800.7.743.5837)**
(Spanish/English)

HOUSING FOR FAMILIES WITH CHILDREN

- Casa de Clara**
Call for location
Temporary shelter for women and women with children.

297.8330
- InnVision/Commercial Street Inn**
260 Commercial Street
8:30-4:30 Mon-Sun
Shared housing for women and women with children (boys under 12 years) - 30 days free, 60 day maximum, monthly bus passes.

271.1630
- Family Supportive Housing
San José Family Shelter**
1590 Las Plumas Avenue
Call at 10 Mon-Fri for room availability
Shelter, comprehensive day services, monthly bus passes. Parents over 18 and boys up to 17 years. Program fee. 90 day limit. Child care, Head Start and on-site tutoring.

926.8885
- St. Joseph Cathedral Office of Social Ministry**
80 South Market Street
9:30-12 Tues and 1:30-5 Mon-Fri
Free transitional program for clean, sober, single working women with children and men. Must be working steadily during the day. Day bus passes available. Call first.

283.8119

- Catholic Charities
Housing Search and Stabilization**
2625 Zanker Road, Suite 201
8-5 Mon-Fri
Call for application procedures and appointment times
Matching program for single parents with children under 12 years.
Housing search for below market rate apartments and affordable housing.

**468.0100
325.5277**

- City Team-Heritage Home**
Emergency shelter for homeless or abandoned pregnant women 18 and over during their last trimester of pregnancy. Call intake coordinator.

294.1238

DOMESTIC VIOLENCE, FAMILY & CHILDREN ISSUES

- Asian Americans for Community Involvement (AACI)**
2400 Moorpark Avenue, Suite 300
8:30-5:30 Mon-Fri
Call for assessment and appointment
Multi-lingual services to clients in Santa Clara County; programs for adults, seniors and children. Additional referrals are available.

975.2730
- Next Door**
234 East Gish Road, Suite 200
9-8 Mon-Thurs and 9-5 Fri
Provide confidential shelter, advocacy, teen and children's programs, counseling for women and children (including boys up to 18). Battered women accepted 24 hours a day.

(main) **501.7550**
24 hour hotline **279.2962**
- Next Door Teen Battered Program**
Domestic Violence Intervention Program
234 East Gish Road, Suite 200
9-8 Mon-Thurs and 9-5 Fri
For teenage youth exposed to domestic violence and/or at risk of developing abusive relationships.

501.7550
- Family Violence Center**
125 East Gish Road
8-5 Mon-Fri
Staffed by San José Police Department; investigation of child and elder abuse cases, stalking, and domestic violence cases.

277.3700
- Community Solutions**
6980 Chestnut Street, Gilroy
9-5 Mon-Fri
Provides comprehensive spectrum of prevention, intervention, treatment, residential and housing services to the communities of South Santa Clara County, South San José and San Benito County.

842.7138

- Community Solutions**
24-Hour Domestic Violence Rape Crisis Line
Community Crisis/Domestic Violence
16264 Church Street, Suite 103, Morgan Hill
9-5 Mon-Fri
Provides comprehensive spectrum of prevention, intervention, treatment, residential and housing services to the communities of South Santa Clara County, South San José and San Benito County.

**779.2113
1.877.363.7238
683.4118**

DROP-IN DAY TIME SERVICE CENTERS

- InnVision Cecil White Center**
350 North Montgomery Street
8-7 Mon-Sun
Food, showers, mail, case management and computer lab.

271.5160
- One-Stop Homeless Prevention Center
Georgia Travis Center
InnVision**
297 Commercial Street
8:30-4:30 Mon-Fri
Wrap-around program targeted to homeless and at-risk adults and families. Housing assistance, search and placement, SSI/SSDI benefits advocacy, food stamps applications, employment services, medical services, clothing, workshops, computer lab, and referrals.

510-7150
- One-Stop Homeless Prevention Center
Boccardo Reception Center
EHC LifeBuilders**
2011 Little Orchard Street
8:30-4:30 Mon, Tues, Thurs, Fri, and 8:30 - 1 Wed
Wrap-around services program targeted to chronically homeless adults. Housing assistance, SSI/SSDI benefits advocacy, food stamps applications, employment services, veterans services, delete expungement outreach court, workshops, computer lab, and referrals.

510-7528
- HOUSING FOR SINGLE MEN AND WOMEN**
- City Team Ministries**
1174 Old Bayshore Highway
24 Hours
Overnight emergency shelter, drug and alcohol programs, showers, food, and bus passes.

288.2153

**EHC LifeBuilders
Boccardo Reception Center**
2011 Little Orchard Street
8-5 Mon-Fri
Emergency shelter, transitional housing, or shared apartment living, food, medical services, case management and monthly bus passes.

294.2100
press 0

InnVision/Montgomery Street Inn
358 North Montgomery Street
5-8 Mon-Sun
Emergency shelter - 30 days free, 60 day maximum and monthly bus passes. Day services are also available at this location.

271.5160

InnVision/Julian Street Inn
546 West Julian Street
9:30-4 Mon-Sun
Shelter and comprehensive day services for mentally ill men and women.

271.0820

Salvation Army Hospitality House
405 North Fourth Street
Line-up begins 1:30, in-take is at 3:30, first come first served
Lunch - 12:15 and dinner - 5:15 Mon-Sat
Emergency shelter, (7 free nights annually), monthly bus passes and working-man's program for residents only.

282.1175

St. Joseph Cathedral Office of Social Ministry
80 South Market Street
9:30-12 and 1:30-5 Mon-Fri
Free transitional program for clean and sober single working women with children and men. Must be working steadily during the day. Call to be screened. Information and referrals, telephone, mail box, job search program, bus passes, transitional housing and food bags.

283.8119

RENTAL AND OTHER ASSISTANCE

Alum Rock Counseling Center
Mobile Crisis Intervention Hotline 24/7
1245 East Santa Clara Street
9-8 Mon-Thurs and 9-5 Fri
24-hour youth and family crisis intervention program, adult and family counseling services, mentoring, school based counseling and after school programming that is geared to teach youth how to make healthy choices.

**294.0500
294.0579**

The Health Trust AIDS Services
1701 A South Bascom Avenue, Campbell
Provides housing placement, rental subsidies, case management, referral services, emergency financial assistance, transportation, and food for people with HIV/AIDS in Santa Clara County.

**961.9850
800.325.1890**

Housing Authority of Santa Clara County
505 West Julian Street
8-5 Mon-Fri
Provides rental subsidies and develops affordable housing for low-income families, seniors and persons with disabilities living in Santa Clara County.

275.8770

Mountain View Community Services
204 Stierlin Road, Mountain View
9-12 and 1:30-4 Mon-Fri
Emergency food. Serves zip codes 94022, 24, 35, 40-41, 43.

650.968.0836

San Jose Furniture Bank
190 Martha Street
By appointment only
Assists with donated, gently used furniture.

919.345.8516

**EHC LifeBuilders Housing Services Partnership
One-Stop Homeless Prevention Center**
2011 Little Orchard Street
8:30-4:30 Mon-Fri
Provides direct and indirect assistance to the chronically homeless and those at risk of homelessness, with rental assistance, securing housing, transportation and referral services.

510.7526

**EHC LifeBuilders Housing Services Partnership
One-Stop Homeless Prevention Center**
297 Commercial Street
8:30-4:30 Mon-Fri
Provides direct and indirect assistance to homeless families and those at risk of homelessness, with rental assistance, securing housing, transportation and referral services.

510.7124

MACSA Services
130 North Jackson Avenue
8:30-12 and 1:30-5:30 Mon-Fri
Providing senior family housing, education and youth services.

928.1122

**Public Health Department
General Information Referral Line**
976 Lenzen Avenue
8-5 Mon-Fri
Case management and other services provided; many program areas available through home visits and community intervention.

**792.5040
885.3980**

Rental, Rights & Referral Program
200 East Santa Clara Street - City of San José - Housing Department
Provides mediation and arbitration services to tenants and landlords.

975.4480

**San Jose Unified School District
Healthy Start Family Resource Center**
1149 East Julian Street, Building G
8-4:30 Mon-Fri
Insurance enrollment and renewal assistance for Medi-Cal, Healthy Families, HealthyKids, and Kaiser Child Health Plan, Medical clinic for children 0-18 years, (accepts Medi-Cal, Healthy Families, & HealthyKids insurance - sliding scale), Monthly Food Program. School Activities: nutrition & health education, school enrollment process, nutrition food program, school transportation. Provides children's school supplies, backpacks, elementary school uniforms, subject to availability.

**535.6464
or 535.6798**

Santa Clara Unified School District
1840 Benton Street, Santa Clara
School enrollment process, free nutrition, District Food Program, school transportation. Provides school supplies, backpacks, elementary school uniforms (if available).

423.3550

**County of Santa Clara
Social Service Agency Assistance Application Center**
1919 Senter Road
8-5 Mon-Fri
Assistance for homeless families with temporary assistance for needy families (TANF), Medi-Cal and food stamps.

271.5500

**County of Santa Clara
General Assistance**
1888 Senter Road
7-5 Mon-Fri
Financial assistance for single men and women upon qualification. Rent and move-in assistance for Supplemental Security Income (SSI) recipients.

793.8900

Sacred Heart Community Services
1381 South First Street
9-4 Mon-Fri and 9-6 Tuesday
Job development and placement, clothes, rental assistance, homeless bag lunches. (Food boxes for residents of zip codes 95110, 95117, 95125-6, 95128, 95134.) Computer and English classes.

278.2160

Salvation Army
359 North Fourth Street
9-12 and 1-4 Mon-Fri
Information and referrals, clothes, senior meals, rental and move-in assistance, bus tokens, food. 1-3 pm Tuesday-Thursday (brown bag). Meals for seniors only 9-1 Mon-Fri. Family services 9:30-12 and 1:30-3 Mon-Thurs. 9:30-12 Friday. PG&E assistance for residents in zip codes 95013, 95035, 95119, 95120, 95121 - 95123, 95126, 128, 95131-139, 141, 192, 193. Food services for residents in zip codes: 95013, 035, 050, 95051-95054, 95111, 112, 95119- 95123, 126, 128, 131, 132, 95134 95139, 141, 192, 193. Rental deposit zip codes: 95013, 035, 95119 95123, 126, 128, 95131-95139, 141, 192, 193.

282.1165

Silicon Valley Independent Living Center
2306 Zanker Road
9-5 Mon-Fri
Provides benefits information & referrals, counseling, housing referrals and placement, independent living skills, individual and systems advocacy, personal assistant services, specialized services, therapeutic recreation and vocational services for developmentally disabled.

894.9041

American Red Cross
2731 North First Street
8:30-5 Mon-Fri
Information and referral services (no rental assistance).

577.1000

West Valley Community Services **255.8033**
10104 Vista Drive, Cupertino
8-5 Mon, Tues, Wed Fri, and 8-8 Thurs. Closed daily from 12-1
Counseling, rental and utility assistance. Food pantry 10-11:15 am & 1-4:15 pm.

Housing Choices Coalition **284.0990**
30 Las Colinas Lane
9-5 Mon-Fri
Provides quality living options for people with developmental disabilities, rental, home ownership, cooperative and/or shared housing.

Senior Housing Solutions **416.0271**
512 Valley Way, Milpitas
8-4:30 Mon-Fri; Call for appointment
Shared housing for seniors.

Sunnyvale Community Services **738.4321**
725 Kifer Road, Sunnyvale
9-11:30 and 1-4:30 Mon-Fri
Assistance with utilities, rent deposits, and move-in costs. Spanish, English, Chinese and Vietnamese spoken. Serves residents in zip codes **94086-89**.

St. Joseph’s Family Center **842.6662**
7950 Church Street, Suite A, Gilroy
9-4 Mon-Fri (closed daily 12-1)
Food service in San Martin and Gilroy areas and rental assistance.

MENTAL HEALTH AND RECOVERY PROGRAMS

Adult Protective Services **975.4900**
333 West Julian Street **or 1.800.414.2002**
24 hours, 7 days a week
Provides assistance to adults over 65 years who are functionally impaired.

County of Santa Clara Alcohol & Drug **792.5670**
333 West Julian Street
8-5 Mon-Fri
Provides assessment, detoxification, outpatient, residential, transitional housing, ancillary and prevention services to adults (at least 18 years) at sites located throughout Santa Clara County.

Momentum for Mental Health **800.704.0900**
Mental Health Services. Call for intake.

Downtown Mental Health Center **800.704.0900**
8-5 Mon-Fri
Mental health services. Call for appointment, no walk-ins.

Mental Health Advocacy Project **294.9730**
111 West Saint John Street, Suite 315
9-12 and 1-5 Mon-Fri (except holidays)
Provides legal assistance, counseling, representation, information, referrals and mediation to persons identified as mentally or developmentally disabled.

National Alliance for the Mentally Ill (NAMI)
307 Orchard City Drive, Suite 205, Campbell, CA 95008 **583.0001**
10-2 Mon-Fri
Education and community-based self-help services for individuals and their families with psychiatric disabilities.

Pathway Society, Inc. **244.1834**
11659 Scott Boulevard, Suite 31, Santa Clara
9-5 Mon-Fri
Information and referrals to drug and alcohol treatment programs.

Gateway (DADS) 24 hour hotline **1.800.488.9919**
Information and referrals to drug and alcohol treatment programs.
Assesses individuals for treatment in Santa Clara County.

Gardner Healthcare for the Homeless **283.8140**
80 South Market Street
Free medical, case management, substance abuse counseling/referral and health education.

Valley Medical Call Center Appts.-**1.888.334.1000**
Homeless Program **885.3321**
General Information **885.5000**
Crisis outreach, referral and education center provides walk-in crisis intervention, screening and referrals to community mental health resources.

YWCA Rape Crisis Center **295.4011**
24-Hour Crisis Hotline **287.3000**
375 South Third Street
9-5 Mon-Fri
Information, accompaniment to the hospital, advocacy services, referrals, certified staff and volunteers are available. All calls are confidential.

VETERANS SERVICES

County of Santa Clara **553.6000**
Veterans Services Office
68 North Winchester Boulevard, Santa Clara
8-12 and 1-4 Mon-Fri
Provides veterans and their dependents with assistance in filling claims for disability compensation, pension, burial benefits and requests for copies of discharges from National Personnel Records. Refer veterans to other sources for VA medical and housing assistance.

EHC LifeBuilders Veterans Services **539-2183**
2011 Little Orchard Street, Boccardo Reception Center
8-5 Mon-Fri
Money management, communication and resolution workshops, job placement training and referrals to employment agencies.

Goodwill Industries of Silicon Valley **869.9225**
Homeless Veterans Reintegration Program
1080 North 7th Street
9-5 Mon-Fri
Employment, housing, food, clothing, bus passes and counseling.

Veterans Emergency Housing Facility **650.324.3642**
795 Willow Avenue, Building 323-B, Menlo Park
24 hours
Short term housing for veterans entering recovery program for substance abuse.

Vet Center **993.0729**
278 North Second Street
8-4:30 Mon-Fri
Psychotherapy, group, military, sexual trauma and bereavement counseling.

LEGAL REFERRALS

Bay Area Legal Aid **283.3700**
Legal Advice **850.7066**
2 West Santa Clara Street, 8th floor
9-5 Mon-Fri
Legal counseling on benefits, tenant rights and evictions.

Legal Aid Society of Santa Clara County **283.1535**
480 North First Street (Housing Counseling Program) **283.1540**
9:30-12 and 1:30-4 Mon-Fri
Spanish and English eviction clinics and help with other housing related issues.

Pro Bono Project of Silicon Valley **998.5298**
480 North First Street, Suite 219
Legal assistance in Spanish and English.

FOOD AND MEALS

Meals Served
Martha’s Kitchen - 311 Willow Street **293.6111**
Hot meals served **4-5 Tues and Wed**

Loaves & Fishes - InnVision’s Montgomery Street Inn **934.4990**
358 North Montgomery Street
Hot meals served at **4:30 Mon,Tues, Thurs.**

Loaves & Fishes - St. Maria Goretti - 2980 Senter Road**934.4990**
Hot meals served **4-5:30 Wed and Fri., Saturday** at 4:30.
Grocery Bag Program **11-12, third Wednesday** of every month.

City Team Mission - 580 Charles Street **288.2185**
Hot meals served **6-7 and 5-6 Mon-Fri, 8-9 and 5-6 Sat and Sun.**

Second Harvest Food Bank **266.8866**
750 Curtner Avenue
8-5 Mon-Fri
Distribution of food to agencies and sites. Food to individuals in exchange for work.

YOUTH SERVICES

Bill Wilson Center Crisis Line (24 hours) **850.6140**
3490 The Alameda, Santa Clara
Runaway house and homeless youth shelter. Shelter program for youth ages 11 - 17 years, other counseling available for all ages.

Eastfield Ming Quong **379.3796**
After Hours Crisis Line-379.9085 or 1.877.41.CRISIS
251 Llewellyn Avenue, Campbell
8:30-5 Mon-Fri
Provides intake and referrals, phone screening for families and children up to the age of 17 years. Offers information about other community resources and information about access services to public mental health.

EHC LifeBuilders (24 hour hotline) **298.2660**
Sobrato House May call collect
Drop-in services for ages 11-21 years.
2 pm-8 Mon-Fri. 4-8 Sat and Sun
Overnight shelter for ages 11-17 years. Info and referral services for homeless or runaway youth.

Rebekah Children's Services **846.2100**
290 IOOF Avenue, Gilroy
8:30-5 Mon-Fri
Provides residential treatment, wraparound services, family linkage, foster care and adoption, educational services, risk prevention, client & health center.

San José Conservation Corp. **283.7171**
2650-A Senter Road
7:30-4:30 Mon-Fri
The program serves youths 18 - 27 years, who desire job training and completion of their high school diploma or G.E.D.

Unity Care **971.9822**
237 Race Street
8-5 Mon-Fri
Provides residential treatment, wraparound and mental health services, independent living skills training, employment assistance and transitional housing to youth ages 11-24 years.

JOB SERVICES

Ascent Employment **257.8302**
490 Mitty Way
9-4 Mon-Thurs
A no-fee, community job resource center with special emphasis on individuals coming from other assistance and referral programs.

Day Worker Center of Mountain View **650.903.4102**
748 Mercy Street, Mountain View
7-2 Mon-Sat
Provides job training, job matching, English As a Second Language (ESL) classes, medical services and legal assistance to day laborers.

Center for Training and Careers **251-3165**
1600 Las Plumas Avenue
8-5 Mon-Fri
Provides job training and employment services.

Sobrato CET Center **287.7924**
701 Vine Street
8-5 Mon-Fri
Provides job training to farm workers, high school dropouts, welfare mothers and immigrants.

work2future One Stop **794.1100**
1290 Parkmoor Avenue
8-5 Mon, Wed, Fri. 8-7:30 Tues, Thurs
Career center providing employment services, workshops and job training resources.

work2future South County One Stop **846.1480**
7800 Arroyo Circle, Suite A, Gilroy
8-5 Mon-Fri
Career center providing employment services, workshops and job training resources.

NOVA Administrative Offices **730.7232**
505 West Olive Avenue, Suite 600, Sunnyvale
8-5 Mon-Fri
Provides one-stop centers for job seekers, job workshops, pre-layoff assistance and outplacement services.

NOVA CONNECT Business Service Center **730-7830**
505 West Olive Avenue, Suite 550, Sunnyvale
8-5 Mon-Fri
Provides one-stop centers for job seekers, job workshops, pre-layoff assistance and outplacement services.

NOVA CONNECT Job Seekers Center **774-2365**
420 South Pastoria Avenue, Sunnyvale
8-5 Mon-Fri
Provides one-stop centers for job seekers, job workshops, pre-layoff assistance and outplacement services.

VTA SERVICES

VTA Customer Service Call Center **321.2300**
From 650 area code and South Santa Clara County toll area
800.894.9908

Recorded route and schedule information
24 hours a day - English, Spanish and Vietnamese

Information Service Representative
6-7 Mon-Fri, 7:30-4 Saturday

Hearing Impaired TDD only **321.2330**
VTA Website **www.vta.org**

VTA Downtown Customer Service Center
2 North First Street
9-6 Mon-Fri. Closed weekends and most holidays

VTA River Oaks Administrative Offices
3331 North First Street
8-4:30 Mon-Fri. Closed weekends and holidays

Dial 511 from any phone for free
511 is a free phone number that consolidates Bay Area transportation information into a one-stop resource. 511 provides up-to-the-minute information on schedule, route and fare information for the Bay Area’s public transportation services. Available 24 hours a day, 7 days a week.

2-1-1

Dial 2-1-1 for a FREE, Non-emergency telephone service to be connected to community services.
2-1-1 operates 24 hours, 7 days a week in English, Spanish, Vietnamese and 140 other languages
Community Services include: Basic Needs, Child and Elder Care, Counseling, Employment Assistance, Health Services, Immigration Assistance, Volunteering and Donating.

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Additional agencies & referrals available online at
www.helpscc.org and **www.housingscc.org**.

To request an accommodation, alternative language or format, for City sponsored printed materials, meetings or events please call 408.535.3860 at least three business days before the meeting/event.